# LEON VALLEY PUBLIC LIBRARY TEXAS MUNICIPAL LIBRARY DIRECTORS ASSOCIATION ACHIEVEMENT OF LIBRARY EXCELLENCE AWARD APPLICATION

# CATEGORY 9. SUPPORT DIGITAL INCLUSION BY PROVIDING PUBLIC INTERNET ACCESS, DIGITAL LITERACY TRAINING, AND OFFERING LIBRARY SERVICES ONLINE.

## A. PUBLIC INTERNET ACCESS

- 1. Public Computer Access: The library has eleven computer stations available for public use. Pictures of computer stations are in <u>Attachment 1</u>.
- 2. Public WIFI: The library has public WIFI available during library hours plus two hours after closing. The WIFI extends just beyond the library patio so that users do not need to be in the building to access the WIFI.
- 3. WIFI Circulation: Due to a partnership with Bexar County and BiblioTech, we continue to circulate WIFI hotspots to our members, free of charge. Marketing for our hotspots appear on our website, social media, and weekly in Leon Valley's ENews as seen in <u>Attachment 2</u>.
- 4. AWE Computers: We have six AWE computers in our children's wing. These are equipped with hundreds of learning activities across a broad range of topics, such as, literacy, science, math, geography, and art. Pictures of AWE Computers are in <u>Attachment 3</u>.
- 5. Chromebooks and iPads: Chromebooks and iPads are available for users in the library. Chromebooks and the iPads have been used during our S.T.E.A.M events, and the iPads are preloaded with S.T.E.M. apps for every day library use. Pictures of Chromebooks and iPads are available in <u>Attachment 4</u>.

## **B. DIGITAL LITERACY TRAINING**

- Staff Assistance & Book-a-Librarian/Check-a-Tech Services: Daily, staff members assist the public with using our computers and WIFI. Assistance includes, but is not limited to computer help, using our databases, filling out job applications, and accessing websites. For more in-depth assistance or one-on-one training, individuals can "Book a Librarian" or "Check-a-Tech." Information for Book-a-Librarian and Check-a-Tech services are available on our website and Facebook page. A screenshot of the Facebook page is available in <u>Attachment 5</u>.
- 2. TexShare Learning Express Computer Skills Center: TexShare provides our members access to LearningExpress Computer Skills Center which helps members gain basic computer skills and a familiarity with popular software. Screenshot of Computer Skills Center in Attachment 8.

#### C. ONLINE LIBRARY SERVICES

- Online Catalog: The Leon Valley Public Library Catalog is available online twenty- four hours a day, seven days a week. Our catalog provides members with the ability to see new books, create book lists, renew items, reserve items, and access our TexShare databases. Link to catalog and screenshot available in <u>Attachment 6</u>.
- 2. **OverDrive:** We offer eBooks and AudioBooks through OverDrive and are part of the Lone Star Digital Library Consortium to offer a greater selection of digital materials to our members. See member view of OverDrive in <u>Attachment 7</u>.
- 3. **TexShare Resources:** TexShare provides our members with access to journals, eBooks, images, videos, and other interactive resources including the Job and Career Accelerator which provides sample resumes, cover letters, and guidance on how to help members get the job. TexShare Landing page screenshot available in <u>Attachment 8</u>.
- 4. **FamilySearch Affiliate:** FamilySearch is a nonprofit genealogical search organization to help people discover their family stories. Leon Valley Public Library is an affiliate library which provides members with digital access to many great genealogical resources. Link to FamilySearch and screenshot in <u>Attachment 9.</u>

#### CATEGORY 9 ATTACHMENTS:

- Attachment 1: Pictures of public computer stations
- <u>Attachment 2: WIFI Circulation ENews Screenshot</u>
- <u>Attachment 3: Pictures of AWE computers</u>
- Attachment 4: Pictures of Chromebooks and iPads
- Attachment 5: Facebook Services of Check-a-Tech and Book-a-Librarian
- <u>Attachment 6: Link to Catalog and Screenshot</u>
- Attachment 7: Member view of OverDrive
- <u>Attachment 8: TexShare landing page and Computer Skills Center</u>
- <u>Attachment 9: Link to FamilySearch and screenshot</u>

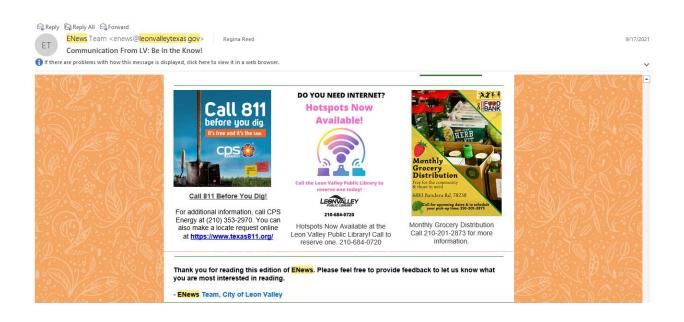
# ATTACHMENT 1: PICTURES OF PUBLIC COMPUTER STATIONS





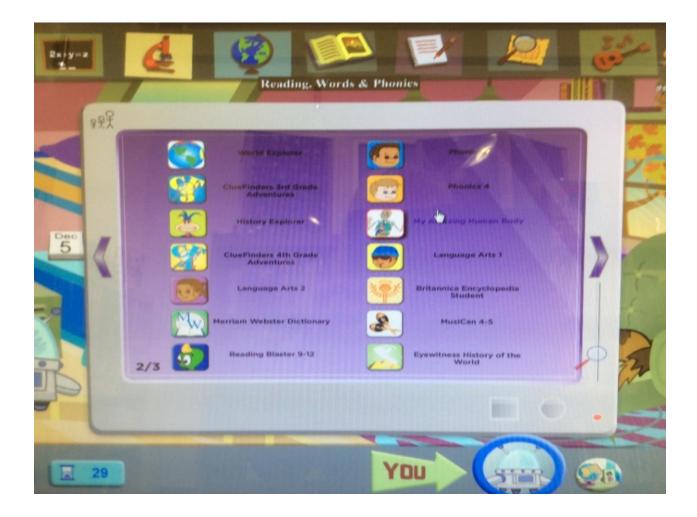
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#### ATTACHMENT 2: WIFI CIRCULATION ENEWS SCREENSHOT



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## ATTACHMENT 3: PICTURES OF AWE COMPUTERS



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# ATTACHMENT 4: PICTURES OF CHROMEBOOKS AND IPADS



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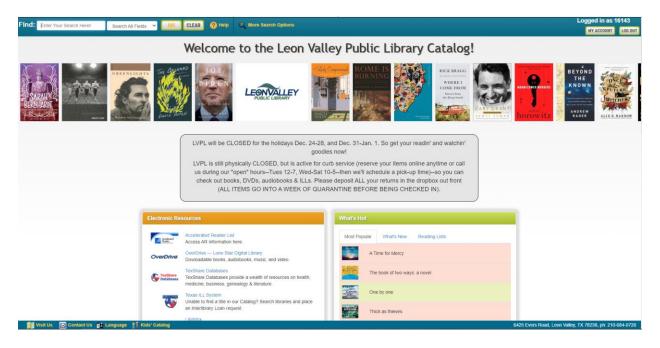
#### ATTACHMENT 5: FACEBOOK SERVICES OF CHECK-A-TECH AND BOOK-A-LIBRARIAN

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Home	Services	Photos	More 💌	rt Pr	romote	• View as	s Visitor	٩	·
Ser	vices						+ Add	l a Serv	ice
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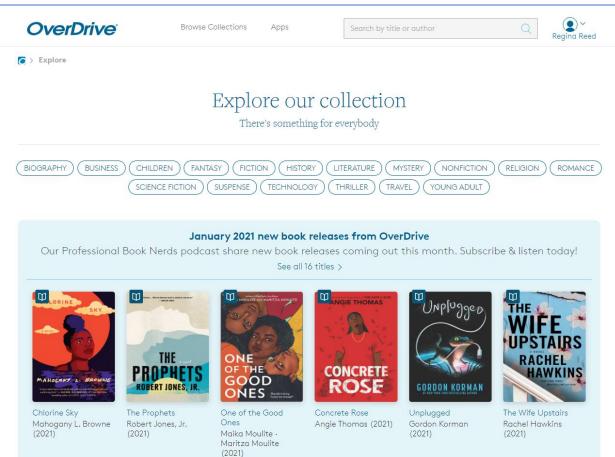
## ATTACHMENT 6: LINK TO CATALOG AND SCREENSHOT

Link https://leonvalley.biblionix.com/catalog/



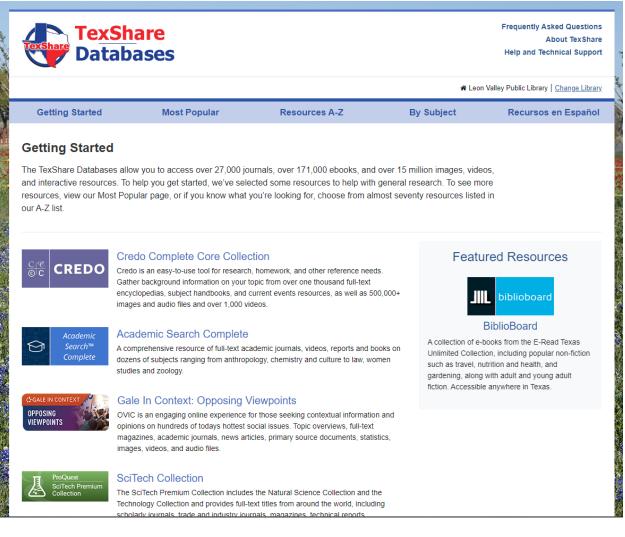
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#### ATTACHMENT 7: MEMBER VIEW OF OVERDRIVE



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#### ATTACHMENT 8: TEXSHARE LANDING PAGE AND COMPUTER SKILLS CENTER



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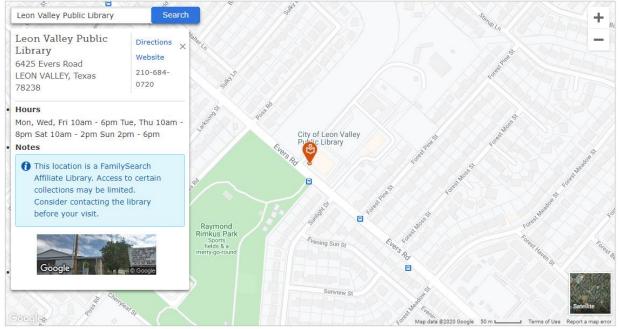
Texshare	Find Tests, Tutorials, eBooks. Q
血 Leon Valley Public Library	EBSCO LearningExpress®
🕐 Home Centers 🗸	🍐 Sign In/Register 🛛 Contact Us 🛛 Help 🗸
Computer Skills Center	
Get Started with Your Computer	^
Computer Basics	
Getting to Know Your Computer	
Using Windows	
Computer Hardware and Connections	
Setting Up and Using Printers	
Get Started with the Internet	$\checkmark$
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Popular Software Tools	×

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## ATTACHMENT 9: LINK TO FAMILYSEARCH AND SCREENSHOT

Link: https://www.familysearch.org/help/fhcenters/locations/

## Find a Family History Center and FamilySearch Affiliate Libraries



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