

LEON VALLEY PUBLIC LIBRARY TEXAS MUNICIPAL LIBRARY DIRECTORS ASSOCIATION ACHIEVEMENT OF LIBRARY EXCELLENCE AWARD APPLICATION

CATEGORY 8. SUPPORT WORKFORCE DEVELOPMENT.

Like many libraries, COVID-19 influenced the way that we can offer many of our services while following our City and County emergency orders. During FY 2021 we slowly opened back up and began to offer more of our normal services. By July 2021 library was fully open and all the services for workforce development have been available at 100%.

A. COMPUTER AND PRINTING SERVICES

Computer and printing services are available to patrons to apply for jobs, create resumes, write cover letters, and work on other job search and work-related documents. These documents could be printed from any of our computers. Photos of patron computers available in [Attachment 1](#).

B. WIFI ACCESS

The Library is a free WIFI access point for our community while the library is open. Within the building there are study rooms and tables with access to outlets. The WIFI reaches out to our porch where additional outdoor seating and outlets are available. WIFI hotspots are also available for members to check out and use WIFI anytime, anywhere. Photo of free WIFI sign in [Attachment 2](#).

C. STAFF SUPPORT

Our staff offers technical help with job websites, resumes, and cover letters. For more in-depth help member can “Book a Librarian” or “Check-a-Tech” for assistance. We have continued reference via email and phone during COVID-19. The services are listed on our Facebook page and website [Attachment 3](#).

D. JOB SEEKING RESOURCES & SKILL DEVELOPMENT

The library offers various resources that support workforce development including books on careers, resumes, and cover letters. We have electronic resources available through TexShare databases including Small Business Reference, a Vocational and Career Collection, and Job and Career Accelerator. Through an association with Bexar County’s BiblioTech, our members have free access to additional resources for resume building, developing interview skills, and developing job seeking skills. Job Seeking Resources in [Attachment 4](#).

CATEGORY 8 ATTACHMENTS:

- [Attachment 1: Patron Computers](#)
- [Attachment 2: WIFI Access sign](#)
- [Attachment 3: Services listed on Facebook](#)
- [Attachment 4: Job Seeking Resources](#)

ATTACHMENT 1: PATRON COMPUTERS



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FREE WI-FI!



Log on to the

READ MORE OFTEN

network *(no password needed but you might need to agree to terms on [splashpage](#))*

Wi-Fi Hours

Sun: 1:45pm–5:45pm
Mon: 9:45am–5:45pm
Tues: 9:45am–7:45pm
Wed: 9:45am–5:45pm
Thurs: 9:45am–7:45pm
Fri: 9:45am–5:45pm
Sat: 9:45am–1:45pm


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ATTACHMENT 3 SERVICES LISTED ON FACEBOOK

Services

[+ Add a Service](#)



Check-a-Tech, Book-a-Librarian



30 minutes · No Cost

Need some one-on-one help with computers or research or.....anything? Stop by and fill out an appointment form and we will make arrangements to help you out personally.



House Calls



Duration Varies · No Cost

House Calls is our service for those homebound due to health or inability to drive any longer. Call the library and we will bring you books as well as do pick up service! Must be a library member.

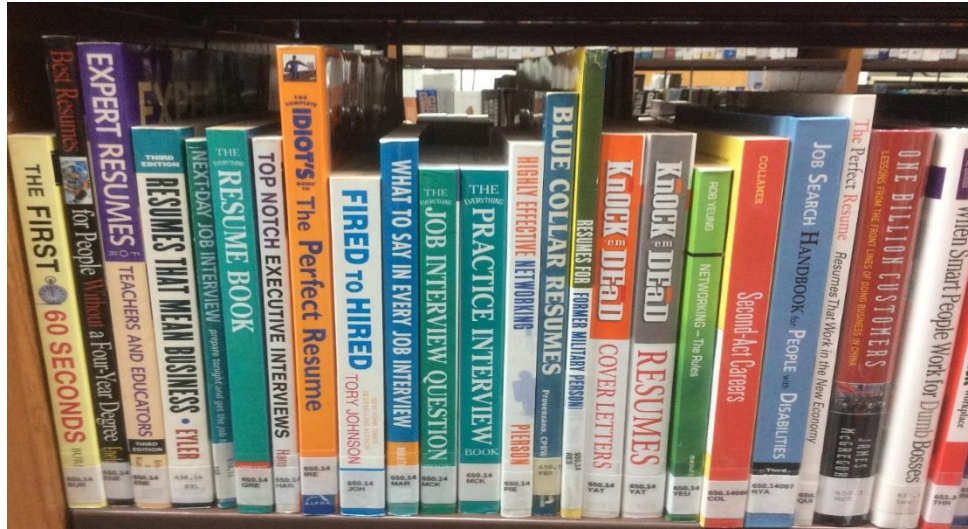


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ATTACHMENT 4: JOB SEEKING RESOURCES

Photos of Books that Support Workforce Development



Job & Career Accelerator by EBSCO via TexShare

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